

Christmas 2023 - Terms and Conditions

Confirmation

- The individual(s) who are named on the booking confirmation will be considered the Client and will be held liable in relation to the booking and any associated costs.
- Final numbers, food pre-orders, and special dietary/access requirements must be received by No.4 Clifton Village at least 2 weeks in advance.
- Children under 16 must be accompanied by adults at all times.
- No.4 Clifton Village reserves the right to refuse admittance at all times or to remove any persons whose behaviour is considered inappropriate.

Deposits and Payment

- To secure a booking we require a deposit of £10 per person. This deposit will be taken off your final bill, except in the case of cancellations/alterations as mentioned below, damage to No.4 Clifton Village as mentioned below, or failure to hit the specified minimum spend (where applicable).
- The remainder of all pre-ordered goods must be paid in full by cash, credit/debit card or bank transfer at least one week before the date of the event.
- A 10% service charge will be added to the bill.

Cancellations and Alterations

- All alterations and cancellations must be made in writing by responding to the booking confirmation email.
- Final numbers must be received by No.4 Clifton Village at least 28 days in advance.
- Deposits are non-refundable in the event of cancellation by the booker.
- Any changes in numbers between 28 and 7 days of the Client's booking will result in a loss of the relevant £10 per head deposits. Prior to this, deposits are redeemable against the booking.
- Any changes in numbers within 7 days of the Client's booking will result in a loss of all monies paid and cannot be transferred to make other purchases.
- In cases of sickness refunds are only applicable if government restrictions are in place.

Food & Beverage

- Food pre-orders, and special dietary/access requirements must be received by No.4 Clifton Village at least 14 days in advance.

- When selecting dishes, it is the Client's responsibility to select dishes that are suitable to their dietary requirements.
- If the Client has not submitted a pre-order within the time frames given a set meal of the day will be served.

Venue policies

- Last orders are at 10.45pm Sunday – Thursday with the bar closing at 11pm with twenty minutes 'drinking up time'. Last orders on a Friday and Saturday are 11.45pm with the bar closing at 12am with twenty minutes 'drinking up time'. All guests will be requested to leave the premises at this time.
- No.4 Clifton Village may take photographs of all parties and is entitled to use these images for promotional purposes unless specified in writing by the client in advance.
- If the Client is late for the booking the amount of time the Client has on the table will be reduced

Liability

- No.4 Clifton Village shall not be held responsible for any loss or damage to any property belonging to or brought onto the premises by any person, save as required by law. No.4 Clifton Village is not responsible or liable for any injury, loss or claim whatsoever by or to any persons on its premises.
- The Client is responsible for the collection of all belongings within 48 hours of the event. After this time No.4 Clifton Village reserves the right to dispose of uncollected items.
- No.4 Clifton Village shall not be responsible for any loss due to mechanical breakdown, failure in electricity supply, flood, fire, government restriction or force majeure that may cause the premises to be temporarily closed or the event to be interrupted.
- The Client is responsible for all persons who attend the event and shall be responsible for any damage caused to the venue, its furnishings and equipment. The Client will be made aware no later than 48 hours after the event of any chargeable damage and an invoice will be raised.
- No.4 Clifton Village reserves the right to keep the security deposit in the event of cancellation and/or damage.
- The Client shall indemnify No.4 Clifton Village, its agents and employees and assigns from all/any liabilities, losses, damage, claims and expenses (including but not limited to legal expenses) of any nature relating to or arising out of the failure of the Client to perform or comply or procure compliance with the terms of their booking and their legal obligations generally.

Licensing restrictions

Due to the strict licensing restrictions placed upon No.4 Clifton Village by the council the Client agrees to adhere to the following conditions:

- Music must never exceed a background volume level.
- No live music.
- All music must stop at closing time.

- Doors and windows are to remain closed at all times to prevent noise disturbances.
- No music is to be played in the garden.
- The venue reserves the right to require that guests keep noise down to a certain level and contain the volume of activities if requested.
- A noise limiter is in place to distinguish an appropriate music level.
- Dancing is not permitted.
- No drinks are to be consumed in the front garden.
- No more than 6 people can be in front of the hotel at any time.